

DSB gains oversight of finances, risk and projects by streamlined reporting with Corporater.

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The Directorate for Civil Protection (DSB) is a Norwegian government agency responsible for ensuring society's safety and security by strengthening preparedness for emergencies, disasters, and crises while overseeing risk management and civil protection across various sectors. The agency enhances the resilience of critical infrastructure, coordinates emergency responses, and provides guidance on safety regulations and standards. Additionally, DSB supports both national and local authorities in crisis management and recovery efforts. It also manages the Norwegian Civil Defense and owns Nødnett, the national digital communication network used by the police, fire, and health services, as well as other emergency preparedness users.



DSB enhances the resilience of critical infrastructure, coordinates emergency responses, and provides guidance on safety regulations and standards in Norway.

The Challenge

DSB faced significant challenges in managing its large and complex objectives, compounded by extensive assignments, strict requirements, and tight deadlines. The organization struggled with a high focus on tasks rather than overarching goals, resulting in fragmented efforts. Numerous strategic documents, combined with disparate systems and processes for planning and finance, created inefficiencies. Resource-intensive manual management and reporting processes further strained resources, while varying practices in documentation, follow-up, and reporting made it difficult to maintain alignment and transparency across the organization.



Direktoratet for samfunnssikkerhet og beredskap

Customer Name

Direktoratet for samfunnssikkerhet og Beredskap (DSB)

Industry

Government Administration

Company Size

501-1,000 employees

Geography

Norway

Corporater Solutions Used

Corporate Performance Management,
Project & Portfolio Management,
Regulatory Compliance, Risk Management

"With Corporater, DSB has over time built a comprehensive and flexible management system that provides an overview of our overall mission, finances, and risks."

Elisabeth Askim,
Deputy Director, DSB



The Solution

By using the Corporater Business Management Platform, DSB has achieved a streamlined approach to managing financial oversight, strategic execution, and regulatory compliance. The platform provides centralized operations, aligning resources, projects, and workforce planning with organizational objectives, while offering enhanced visibility into goal achievement and status. Through a single digital platform, DSB now has access to relevant management information, creating a stronger knowledge base for informed decisions and prioritization. Consistent practices across the organization have led to better business management, while improved and more efficient reporting ensures greater transparency and accountability.

This unified solution has empowered DSB to operate with precision, efficiency, flexibility, and strategic clarity.

Corporater Business Management Platform at DSB

DSB utilizes the Corporater Business Management Platform (BMP) as a central tool to support its core goals: ensuring preparedness and crisis management capabilities, strengthening preventive efforts, and coordinating civil protection activities across society. BMP integrates DSB's strategic objectives, operational tasks, and compliance requirements into a single, unified platform. It provides a comprehensive overview of DSB's financial data, strategic initiatives, and risk management processes. Incorporating the agency's strategic framework, project and portfolio management, and performance indicators, BMP offers leaders and key personnel actionable insights. With customizable dashboards, a centralized risk overview, and tracking of key metrics such as civil defense statistics, BMP enables DSB to maintain effective oversight while aligning day-to-day operations with strategic priorities.

Operational Integration

BMP serves as DSB's digital management hub, providing access to all employees and full write access to over 100 leaders and key personnel. It consolidates data from various systems, including financial information from the Norwegian Agency for Public and Financial Management (DFØ), and presents it in an intuitive and structured format. Leaders can easily access DSB's planning and budgeting calendar, governing documents, and tailored financial reports, ensuring clear alignment between strategic goals, financial resources, and operational activities.

Strategic Alignment

BMP is designed to reflect DSB's strategic framework, including its allocation letters with goals, management parameters, and assignments. The system highlights goal achievement, monitors progress, and identifies risks to ensure that efforts remain aligned with DSB's

overarching mission. It also supports regulatory compliance by maintaining a complete overview of applicable regulations and their follow-up.

Key Functionalities

Project and Portfolio Management: BMP simplifies the management of projects and portfolios, ensuring that resources are allocated effectively and priorities are aligned with DSB's strategic goals.

Risk Overview: A dedicated risk management module provides a consolidated view of risks across the organization, allowing for proactive management and mitigation.

Competence and Capacity Analysis: BMP offers a strategic overview of employee competencies and capacity needs, ensuring that the right resources are in place to carry out critical and strategic tasks.

Civil Defense and Regulatory Tracking: The platform includes customized tools for monitoring indicators related to civil defense, hazardous materials, and compliance with regulatory requirements.

Impact

By implementing BMP, DSB has strengthened its ability to manage complex objectives and extensive responsibilities across its nationwide operations. The platform has enhanced performance visibility and equipped leaders with improved tools for oversight, decision-making, prioritization, and reporting. With streamlined processes, consistent practices, and efficient reporting, DSB is now better positioned to fulfill its mission of safeguarding society and coordinating emergency preparedness efforts.

The Results

Enhanced Strategic Alignment: By integrating DSB's strategic framework, allocation letters, and operational tasks, Corporater BMP ensures that all activities are aligned with the organization's top goals. The platform enables DSB to track progress toward its strategic objectives, ensuring that resources and efforts are focused on high-priority initiatives.

Improved Risk Management: The platform provides DSB with a unified risk management module, offering a comprehensive overview of risks across the organization. This centralized view allows DSB to proactively identify and mitigate potential challenges.

Streamlined Financial Oversight: With Corporater BMP, DSB consolidates financial data from multiple sources into a single platform, enhancing visibility and transparency. Leaders can access financial reports, budgets, and forecasts, enabling better resource allocation and improved decision-making for mission-critical initiatives and reporting.

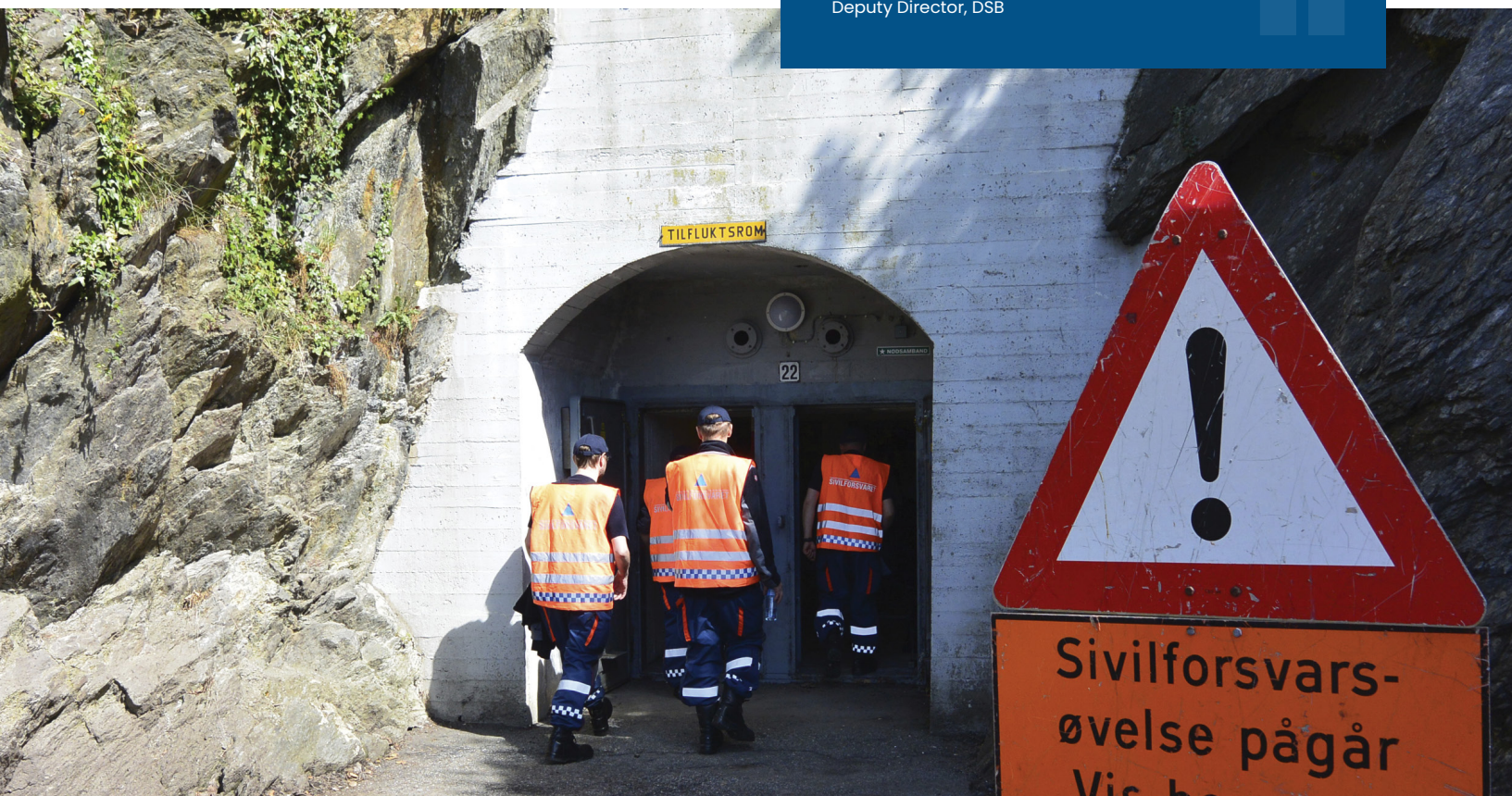
Efficient Reporting and Compliance Tracking:

Corporater BMP has simplified DSB's reporting processes by consolidating key performance indicators, governing documents, and regulatory compliance data into one system. This results in streamlined reporting, better regulatory adherence, and improved organizational accountability at all levels.

Improved Civil Defense Management: Corporater BMP has consolidated and enhanced oversight of Civil Defense operations, including tracking of key factors such as the number of missions, personnel deployment, and staff and officer training. The platform has simplified and streamlined management and reporting across DSB's 20 Civil Defense districts and beyond.

"Corporater gives DSB a central tool that supports effective management, reporting, and goal achievement."

Elisabeth Askim,
Deputy Director, DSB



Corporater is a global software company that enables medium and large organizations worldwide to manage their business with integrated software solutions for governance, performance, risk, and compliance (GPRC) built on a single platform.
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