

Operational Resilience

Strengthen your operational resilience to protect your firm from the impact of unexpected events and operational disruptions.



Corporater is recognized by Gartner®

in "Competitive Landscape: Integrated Risk Management" report as a single-vendor suite (integrated) technology provider for Integrated Risk Management program

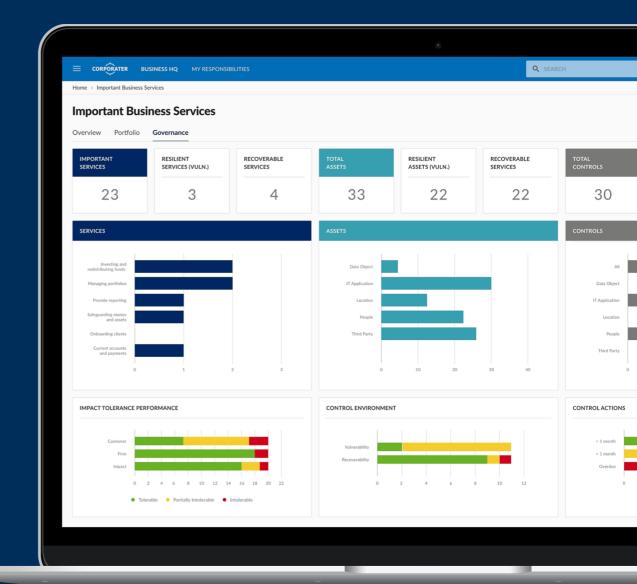
Operational Resilience

Establish a holistic operational resilience programme to keep your organization prepared for operational disruptions and unexpected events. Demonstrate compliance with current financial services regulations and respond confidently to everchanging requirements.

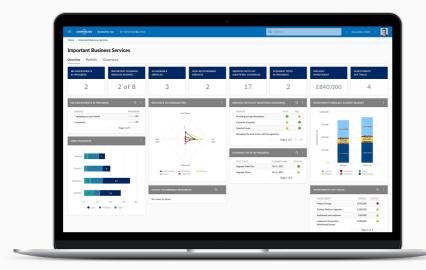
Corporater Operational Resilience solution is a digital tool developed specifically for financial services institutions (FSIs) in the UK. It enables firms to establish a holistic operational resilience programme — set clear standards for operational resilience in their firm, define important business services (IBS), map out operational dependencies, define maximum tolerable level of disruption to an IBS, assess and test resilience measures, create recovery and crisis management plans, identify gaps, make informed decisions to prevent undesirable risks, and demonstrate compliance with the FCA regulations, including requirements outlined in FCA's DP18/04.

Solution Highlights

- · Establish a solid operational resilience programme
- Identify and map out your important business services (IBS)
- Set and test impact tolerances
- Conduct scenario testing
- Define roles and responsibilities
- Create self-assessment documents to demonstrate compliance to key stakeholders, auditors, and the FCA regulatory body

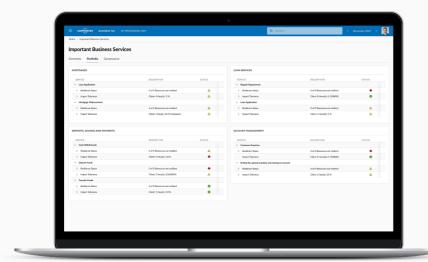


Solution Benefits & Functionalities



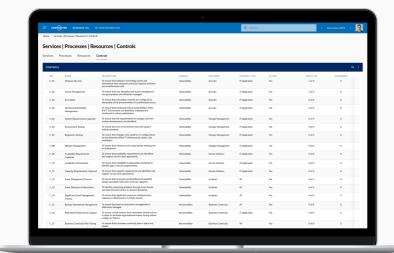
Establish a solid operational resilience programme

- Establish clear lines of responsibility for the management of operational resilience in your firm
- Define roles and responsibilities, promote accountability, set expectations, and communicate them across your organization
- Define who is responsible for identifying important business services (IBS), and who is responsible for approving impact tolerances set for each of them
- · Create and maintain a self-assessment document outlining your resilience journey and how your firm is meeting its resilience responsibilities



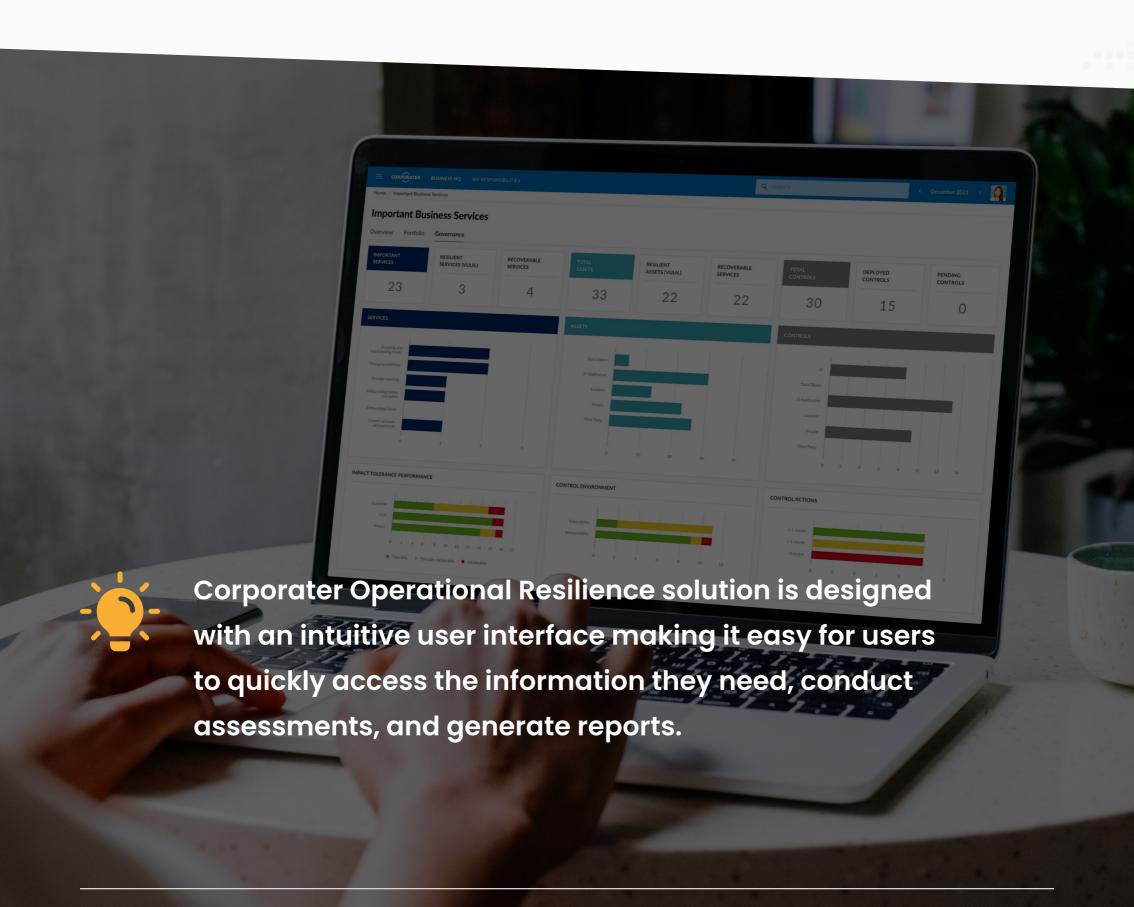
Identify and map out your important business services (IBS) and conduct scenario testing

- Identify important business services (IBS) that, if disrupted, could cause intolerable levels of harm to one or more firm's clients, or pose a risk to the soundness, stability or resilience of the UK financial system or the orderly operation of the financial markets
- · List out your IBS in digital registers with corresponding impact tolerance
- Map your IBS in digital maps, and evidence that your firm has the necessary people, processes, technology, facilities, and resources required to deliver each of its IBS
- Map out interdependencies and interconnections among your IBS, and conduct scenario testing
- Test your firm's ability to remain within its impact tolerance for each of your IBS in the event of disruption
- Identify an appropriate range of severe scenarios of varying nature, severity and duration relevant to your business and risk profile, and test their impact



Set and test impact tolerances and generate self-assessment documents

- Set and test impact tolerance of a disruption for each IBS
- Define your tolerance threshold (between the points of desired recovery and intolerable harm) for each IBS, and generate impact tolerance statements
- · Demonstrate compliance to key stakeholders, auditors, and the FCA regulatory body - create self-assessment documents outlining your firm's IBS, corresponding impact tolerances, approach to mapping and identification of resources, strategy for scenario testing, and overview of vulnerabilities that pose a threat to the firm's ability to deliver its IBS within impact tolerances
- Generate and export your documents in a variety of popular formats including Word, Excel, PPT, and PDF



Corporater systematic approach to effective operational resilience

Corporater enables firms to take a systematic approach to operational resilience, which allows them to establish a solid operational resilience programme and evidence that the firm is prepared to detect, prevent, adapt, respond to, recover from, and adapt to operational disruptions today and in the future.



Identify

Identify the most important business services (IBS) and how much disruption could be tolerated in what circumstances.

Map

Map out the systems and processes that support these business services.

Review

Assess how failure of each individual process could impact a business service.

Test

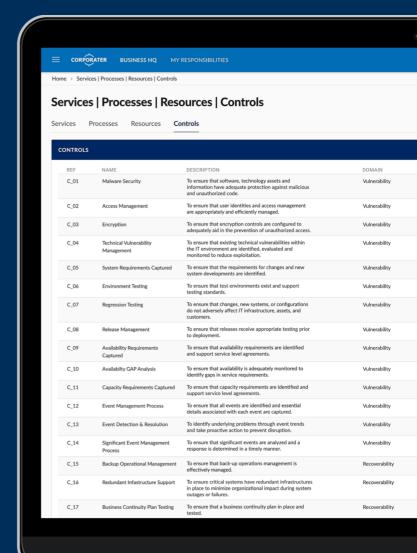
Test using scenarios and experience determine if resilience meets firms' experience.

Invest

Invest in a capability to respond and recover from disruptions through having appropriate systems oversight, and training.

Communicate

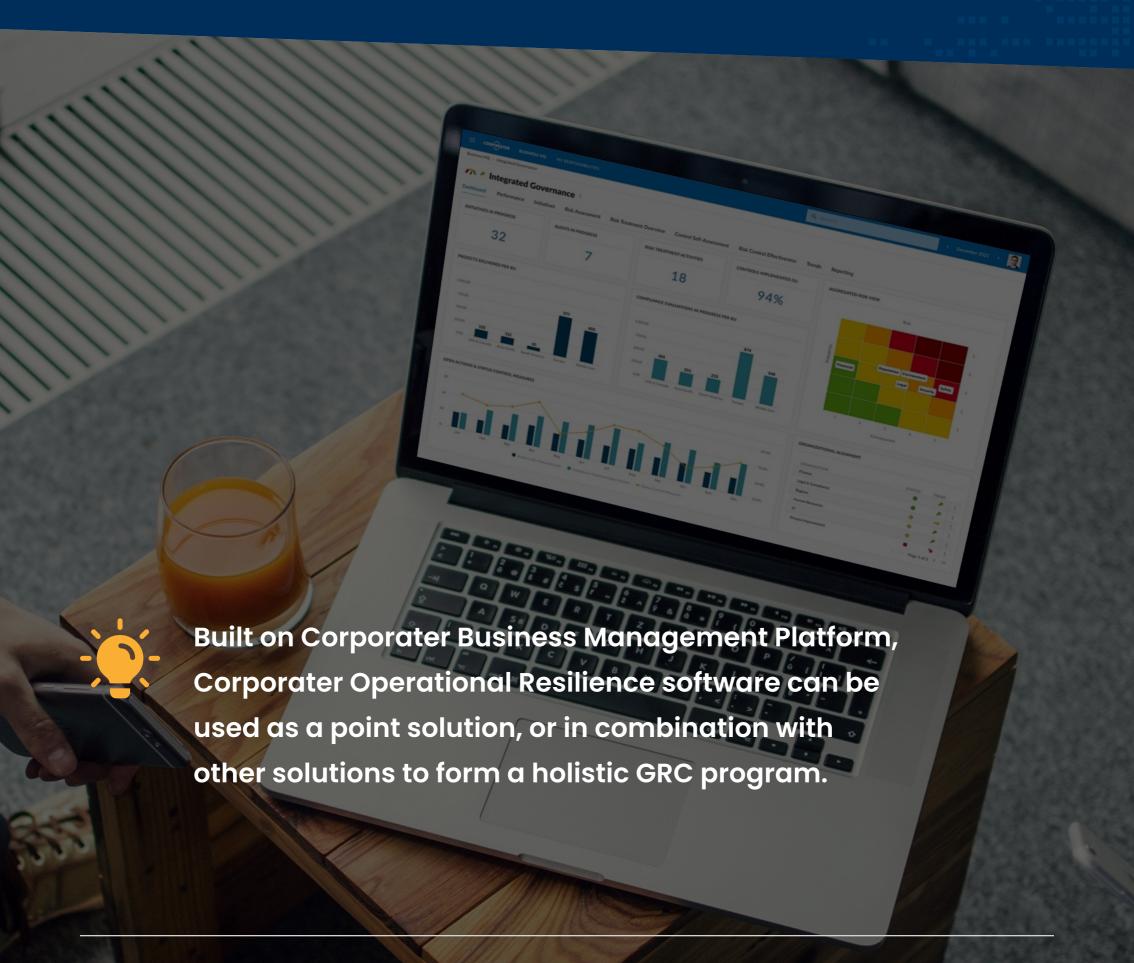
Communicate in a timely manner to internal stakeholders, authorities and customers.



Operational Resilience beyond UK

Corporater Operational Resilience software can also be used to manage regulations such as:

- The Basel Committee on Banking Supervision (BCBS) principles for operational resilience
- Digital Operational Resilience Act (DORA) in EU
- Cross-Industry Guidance on Operational Resilience (Ireland)
- FRB, the Federal Deposit Insurance Corporation, and the Office of the Comptroller of the Currency - Sound Practices to Strengthen Operational Resilience (USA)
- IDW PS 340 n.F. audit standard (Germany)



Solution Key Capabilities

Corporater Operational Resilience solution comes pre-configured with best practice frameworks, templates, and functionalities needed to establish an effective operational resilience programme.



Custom Dashboards

Go beyond traditional dashboards. Configure custom business dashboards to display relevant information, KPIs, and other metrics. No coding needed.



Risk Planning

Keep your organization prepared for the unexpected with Corporater risk planning and early risk identification.



Risk Identification

Continuously identify risks in various ways – from forms, data integrations, or user input — and record them in a centralized risk register (risk inventory).



Risk Assessments

Analyze, evaluate, and respond to your risks. Corporater supports quantitative, qualitative, and semi-quantitative risk assessments.



Data Integration

Have a single source of truth. Corporater comes with a powerful data integration engine built to integrate large amounts of data from a wide range of sources.



Powerful Reports

Generate comprehensive reports in a variety of popular formats, including Word, Excel, PPT, and PDF. Include data visualizations directly from the system.



Flexible Configuration

Create a digital twin of your organization. Corporater features an agile, flexible configuration environment managed directly by end users.



Incident Management

Establish and automate incident management process to minimize adverse impact on your organization. Monitor, report, and resolve incidents.



Alerts & Notifications

Create custom alerts to notify key stakeholders when a KPI moves above a specified threshold, when a goal is reached, or when a new issue arises.



Automated Workflows

Automate your business processes and workflows to streamline operations, increase accountability, and ensure adherence to your procedures.



Data Visualization

Visualize your data story with customcolored charts, graphs, risk heat maps, strategy maps, and more. Add your brand colors and design elements.



Access Control

Assign custom user access based on user role and control user permissions to manage content visibility and access to specific dashboards and features.

Learn more about Corporater key capabilities at www.corporater.com/key-capabilities.



Solution Features

- · Intuitive user interface
- Operational Resilience Dashboards
- Important Business Services (IBS) mapping
- Dependency mapping
- Impact tolerances
- Risk assessment

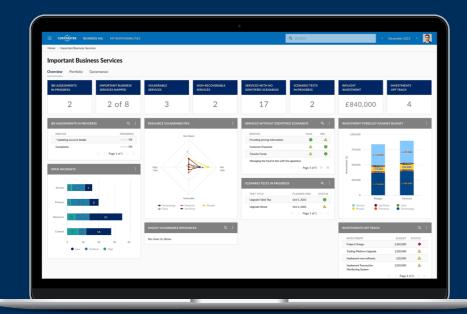
- Scenario testing
- Process mapping and automation
- Self-assessment
- Task management
- Data integration (automated and manual data input)
- Data visualisation

- Policy management
- · Automated reporting
- Document management
- Alerts and notifications
- Customizable branding
- Access control / permissions
- · SSO



Corporater Operational Resilience solution comes pre-configured with risk identification and assessment workflows, risk mitigation (including the implementation of controls), and ongoing monitoring features that work together to minimise operational disruptions and their effects.

Corporater Quick Facts



- Flexible configuration
- Rapid implementation
- Industry-leading security
 - SaaS, on premise, or private cloud deployment
- Ongoing support and innovation

Why top organizations **choose Corporater**



Trusted & Proven Technology

Corporater has been delivering business management solutions since 2000.



Flexible Configuration

Have it your way! Create a solution that fits your specific business requirements.



Rapid **Implementation**

Get up and running in weeks, not months, with Corporater ready-to-go accelerators.



Powerful Data Integration

Integrate data from various sources to have a complete overview of your business.



Recognized by Top Industry Analysts

Corporater is recognized by top industry analysts including Gartner.



Industry-leading Security

Corporater is VL5 Veracode Verified and offers the highest level of security for your data.



Deployment of Your Choice

Select deployment option that fits your needs - SaaS, on premise, or private cloud.



Unlimited Scalability

Scale as your needs evolve. Run your operations efficiently as a connected enterprise.



World-class **Customer Support**

We are here for you with premium customer support and continuous innovation.



Corporater is a global software company that enables medium and large organizations worldwide to manage their business with integrated solutions for governance, performance, risk, and compliance built on a single platform.

We use our gains to make social impact.

www.corporater.com







