CPM FRAMEWORK
A Corporate Performance Management Solution for Power Companies
The Corporater Corporate Performance Management (CPM) Solution for Power Companies

The Corporater CPM solution enables power companies in translating strategy into a performance framework, generation related parameters & other key parameters in a scorecard view. The Corporater CPM solution contains inter-related role specific scorecards and a means for effective strategic initiative conception & implementation.

Features of the Corporater CPM solution

- Initiatives and tasks can be cascaded top down or bottom up
- Management through ‘exceptions’ and escalation
- Survey data analysis and linking them to specific parameters

Business uses of the Corporater CPM solution

- Analytics for quicker ‘informed decision making’
- Pro-active support for ensuring legal compliance as regards to statutory licences
- Facilitate tracking critical C&M processes
- Help achieve event-based / conditional reporting
- Assists in deriving business insights out of voluminous data
- On-demand reports, conditional reporting / alerting, data analysis

Apart from addressing corporate functional needs from finance and accounts, commercial, human resources, operation services, corporate social responsibility, safety and financial management, the Corporater CPM solution enables critical process tracking for safety, corporate social responsibility and contracts and material functions. Intensive meetings like Operations Review Team (ORT) is effectively managed by the Corporater CPM solution.

Operations Review Team - Introduction

The primary goal of the Operations Review Team (ORT) is to assess the effectiveness of internal operating processes and procedures contained in the service-level agreement (SLA). ORT also validates how operations staff members have documented day-to-day activities and tasks, thus ensuring that the key operational knowledge remains current and accessible to all members of the operations staff.

Need for an ORT management framework

The data resides in diverse systems, making it harder for users to identify and report exceptions. Some of the challenges involved in ORT management are

- Multiple reporting formats
- Lengthy and effort intensive process for collecting exceptions from various stations, reporting escalations, identifying problem areas
- Process for formulation, communication and compliance to recommendations is fragmented and time-consuming
An efficient ORT management framework is needed to monitor and manage the activities and functions of various teams. The Corporater ORT management framework effectively handles this process by automating the corporate performance management & dashboard framework for effective decision support for the top management, and stations.

The Corporater ORT management framework

The Corporater ORT management framework is a closed-loop framework with the following salient features:

- Integration of data from diverse data sources, thus enabling easier identification of exceptions
- Recording of exceptions at a single place, enabling effective ORT meetings
- Recording action items, assigning timelines and responsibility, and status tracking of action items
- Collation of exceptions and problem areas from across the generating stations, thus enabling easier identification of problem patterns and root causes
- Formulation and communication of remedial policies, advisories and recommendations across generating stations
- Tracking of compliance with the policies, advisories and recommendations by the generating stations and departments

The diagram below represents a typical ORT meeting workflow. The Corporater ORT management framework will offer ORT meeting management at the Station and Corporate OS and ED(Operations) level. The functionality offered at these levels will be varied based on the need to be addressed at the respective levels.
Function level scorecard at station
Each department at the station will have an individual scorecard which will have functionalities to capture ORT inputs and other specific functionalities which are discussed in the respective functions. The ORT Co-ordinator will have access to these tabular data and will create ORT exceptions in the ORT meeting scorecard.

1) Login of ORT Co-ordinator, who can view the scorecard of any individual function such as Boiler, Electrical Maintenance etc
2) Breadcrumb showing the navigation of the user. In this example, the user has navigated to the Boiler function’s scorecard under XYZ Coal station
3) Tabs showing various functionalities in the scorecard
4) Key parameters to be reviewed. The list will be configured based on the latest templates available at the time of implementation as provided by Corporate OS for the various departments
5) Status and trend for each parameter can be made visible if applicable
6) Functionalities like User Comments, Resource upload etc. are provided for internal use within the function

Organizations require a unique mix of solutions to manage and drive business outcomes. Examples could be strategy management combined with ORT or ORT combined with KPI and performance management with an element of risk management or Performance Management in tandem with initiatives to track business execution etc. These complex/unique solutions can easily be deployed using the Corporater Business Management Platform.
Corporater is a global software company that empowers organizations to evaluate, manage, and continually improve business performance by providing a business management platform that adapts to a client’s unique business model, out of the box.

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